digital space

Digital Space announces cutting-edge UC&C on Private Cloud Service - Cloud Contact

Announcement

Newark, 14 June 2024 – Digital Space, a leading provider of innovative secure, connected hybrid cloud solutions, is proud to announce the launch of its latest service offering, Cloud Contact, a unified communications and collaboration (UC&C) on private cloud service. This new UC solution combines the cost competitiveness and UK data sovereignty of our UK owned and operated private cloud with the leading UC technology of Mitel.

This new UC&C on Private Cloud service harnesses the power of cloud technology to deliver seamless communication and collaboration experiences while prioritising data sovereignty and compliance with UK regulations. By hosting the UC&C platform on a UK private cloud infrastructure, Digital Space enables organisations to personalise their UC service over a 'ring-fenced' platform dedicated to them to maintain full control over their data and communications.

Digital Space's Cloud Contact is a unique offering combining the simplicity of a subscription service with the responsiveness, security and control of private cloud. Along with the accessibility, and competitive pricing compared with public cloud alternatives, Cloud Contact provides tremendous value to customers with a simpler way of procuring a dedicated service with a leading managed service provider.

Key features of Digital Space's Cloud Contact service include:

Unified communication: integration of voice, video, messaging, and collaboration tools into a single platform for enhanced productivity and efficiency.

Usability: Our Digital Space 'service wrap' around the technology makes it easier for organisations to procure, consume, deploy and manage a UC service whilst transforming the business services it underpins.

Scalability: Easily scale resources up or down to tailor the service with 'cloud subscription' simplicity to meet evolving business needs without the complexity of managing an on-premises infrastructure.

Security: Benefit from robust security measures, including data encryption, access controls, and regular security updates, to safeguard sensitive information and communications.

Compliance: Retain your data and run your communications from a known location in the UK, over a UK company owned and operated data centre and core network infrastructure.

Reliability: Rely on a resilient private cloud infrastructure with guaranteed uptime and performance to ensure seamless communication and collaboration around the clock.

Cost effectiveness: Benefit from this platform innovation for UC bringing an alternative approach and price point to the industry.

Digital Space's Cloud Contact service is now available giving small and mid-size organisations access to quality, enterprise-strength UC & contact centre services but with the focus and responsiveness of a mid-enterprise focused managed service provider. For more information about this service and its benefits for your organisation, please visit digitalspace.co.uk/cloud-contact/.

Comments on Cloud Contact

" We are delighted to introduce our Cloud Contact - UC&C on Private Cloud service to organisations across the UK. With this solution, we are empowering organisations to embrace digital transformation and unlock new levels of productivity and collaboration while upholding UK data sovereignty."

Neil Muller
Chief Executive Officer at Digital Space

" Digital Space's approach to delivering Mitel's technology from their UK private cloud is innovative and addresses the needs of organisations working in regulated environments. It's a great approach combining the best of each organisation's technology and service through our partnership.

Stuart Aldridge
Head of UK, Ireland and South Africa at Mitel

About Digital Space

Digital Space delivers progressive digital solutions that enable organisations to transform at pace. As a leading managed service provider, we deliver secure, connected, hybrid cloud solutions through a unique combination of our capabilities, credentials and culture. Digital Space provides comprehensive and integrated connectivity, security, and hybrid cloud managed services, underpinned by its own network operations centre, core network and multiple data centres. It works with mid-enterprise organisations (in both the private and public sector) to enhance their productivity and accelerate growth through digital transformation.

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