

J.B. Boda Group

The Broker That Broke-up with its On-prem Servers

The Client

The J.B. Boda Group is a leading insurance and reinsurance broking company based in Mumbai, India, with satellite offices around the world, including the UK. With a rich legacy dating back to 1943, they serve a wide portfolio of global clients across marine, aviation, life, and general insurance. Their mission is to provide innovative and tailored risk solutions while embracing new technologies to drive efficiency and scale.

The Challenge

J.B. Boda UK's legacy on-premises infrastructure had reached its limits.

Slow performance, increasing maintenance costs, the ever-increasing concerns around cyber threats, and an impending relocation of their Head Office, were all driving a need for a secure, scalable cloud environment that would deliver reliable remote access, business continuity, long-term scalability, and streamlined operations.

Plus, J.B. Boda needed a technology partner who could not only modernise their infrastructure but also support them with the industry regulations, cloud governance, and data protection responsibilities, given that they operated within the financial sector.

The Approach

Digital Space worked in close collaboration with J.B. Boda's leadership and IT team, ensuring a well-coordinated transition that coincided with the operation moving premises. Ensuring a seamless experience, a phased migration strategy, led by a rededicated Project Manager and delivery team, minimised business disruption, while strong lines of regular communication ensured all stakeholders remained aligned and up-to-date.

Results at a Glance

- ✓ Complete infrastructure migration to Private Cloud with 99.99% uptime SLA
- ✓ Enhanced security and data protection across systems
- ✓ Reduced operational costs compared to legacy hosting
- ✓ Greater scalability to support business expansion and hybrid work
- ✓ Improved IT governance and compliance posture
- ✓ Round-the-clock support from a dedicated UK-based team

Get in touch:

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The Solution

Digital Space delivered a Private Cloud solution that aligned with J.B. Boda's compliance, security, and performance needs. The infrastructure was replicated from the legacy servers and migrated to Digital Space's resilient UK-based data centres, offering end-to-end managed services.

Core elements of the solution included:

- Fully managed migration of virtualised infrastructure
- Enhanced periodic and secure backups
- Next-gen firewall and endpoint protection
- 24/7 monitoring and support from Digital Space's Network Operations Centre
- Optimised bandwidth and VPN access for hybrid users
- Dedicated Service Delivery Manager to lead quarterly performance review on future-planning, SLAs, tickets, incidents, etc.

The migration also provided an opportunity to review J.B. Boda's Microsoft licenses, which is now regularly audited every six months, to ensure a balance between providing users all the functionality they require to fulfil their roles against the costs of their licenses.

Furthermore, Digital Space upgraded J.B. Boda's Wi-Fi system at their new Head Office, installing new best-of-breed access points, which were seamlessly integrated with their existing Fortinet environment to offer rich insight into network performance and traffic.

In addition, all networking infrastructure and hardware was placed under the expert management of Digital Space. With engineers proactively monitoring for unusual activity and handling performance and security updates outside of business hours, the team would continue to ensure minimal disruption and maximum network security at all times.

Why Digital Space?

- ✓ Deep understanding of regulated industries and compliance requirements
- ✓ Flexible cloud migration tailored to legacy environments
- ✓ Proactive service delivery and strategic account management
- ✓ Private, resilient UK-based data centres ensuring performance and control
- ✓ Dedicated project team and post-migration support
- ✓ Long-term partnership approach aligned to J.B. Boda's strategic goals

What our client says



"Partnering with Digital Space has been a transformative experience for J.B. Boda Group. Faced with the limitations of our legacy on-premises infrastructure and the complexities of relocating our UK Head Office, we needed a technology partner who could deliver a secure, scalable, and compliant cloud solution. Digital Space not only met but exceeded our expectations.

From optimising our Microsoft licensing to upgrading our network infrastructure, Digital Space has demonstrated a commitment to excellence and long-term partnership. We now operate with greater agility, reduced costs, and the confidence that our IT environment is in expert hands".

**Vikram Mehta, Vice President,
J.B. Boda Group & Co. (UK)**

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